



Loudoun County, Virginia

www.loudoun.gov

NEWS RELEASE

Office of the County Administrator, Public Affairs and Communications
1 Harrison Street SE, P.O. Box 7000, Leesburg, VA 20177-7000
703-777-0113 • Fax 703-771-5841

For Immediate Release
December 9, 2021

Media Contact: Glen Barbour, Public Affairs and Communications Officer
703-771-5086, Glen.Barbour@loudoun.gov

Loudoun County Recognized for Excellence in Organizational Resilience

Loudoun County is the first county in the United States to earn the Gold Tier level of recognition in the “Best in Enterprise Resilience Certification” awards program. The designation recognizes the significant strengths of the Loudoun County government in deploying technologies and practices to maintain readiness and responsiveness and to build community resilience.

The certification process involves a baseline assessment that provides organizations with an independent analysis of their strengths and opportunities for improvement and includes a benchmark analysis that compares the organization to others.

Loudoun County was rated stronger than comparable organizations in areas that are key to critical event management, such as how the county effectively uses data and analytics, digital technologies, processes and communication and collaboration to manage critical events, such as the COVID-19 pandemic or natural disaster.

The strengths cited in the award designation include the:

- [Alert Loudoun notification system](#), which Loudoun County uses to send emergency information, news releases, traffic information, weather alerts and more to subscribers.
- [Loudoun County Emergency Operations Plan](#), which provides guidance to all county departments involved in supporting emergency operations.
- [Loudoun County Evacuation and Assistance Registry](#), which assists the Loudoun County [Office of Emergency Management](#) with the planning and coordination of evacuation assistance for individuals with disabilities who live or work in Loudoun County.
- Integration of the Computer-Aided Dispatch system with [RapidSOS](#) to enhance the data provided to first responders when someone calls 911 from a mobile device.

“We are pleased to be recognized for helping to build a resilient community in Loudoun County,” said Deputy Coordinator of Emergency Management Jeff Fletcher. “Through the certification process, we received valuable feedback and insights that will help us in our future strategic planning efforts.”

The certification program is administered by Everbridge, a global software company that provides enterprise software applications for automating and accelerating an organizations’ operational response to critical events.

Details about many of Loudoun County’s award-winning programs and services may be found at loudoun.gov/awards.



###